

Please find below the roaming tariffs for the different zones used **from 31 May 2024**

Making calls abroad

Call from	Call to							
	Same country	Belgium	EU Zone	Best Destinations	Zone 3	Zone 4	Zone 5	Zone 6
EU Zone	Included ¹			1.9835€	1.9835€	2.4793€		5.7851€
Best Destinations	0.7438€	1.9835€			1.9835€	2.4793€		
Zone 3	1.0744€	1.9835€				2.9752€		
Zone 4	1.2397€	3.4711€						
Zone 5	2.4793€	5.7851€						
Zone 6	5.7851€							

(1) In bundle or national tariff outside bundle.

- Price in euros per minute, excl. VAT. This price is always valid for all your calls to mobiles and landlines except special numbers.
- After the first minute: pricing per second for EU zone.
- After the first call minute: pricing per block of 15 seconds for calls in Best Destinations and Zones 3, 4, 5 and 6.

Receiving calls abroad

EU Zone	Best Destinations	Rest of World			
		Zone 3	Zone 4	Zone 5	Zone 6
Free	0.8264€	1.4463€			2.4793€

SMS abroad

	EU Zone	Rest of World
Sending SMS messages	Free or at national tariff	0.5785€
Receiving SMS messages	Free	

MMS abroad

	EU Zone	Rest of World
Sending MMS messages	0.206€	0.8264€
Receiving MMS messages	Free	Free

- Price in euros per SMS/MMS, excl. VAT.

Internet traffic abroad (roaming)

Destination zone	EU Zone	Best Destinations	Rest of World
Price per MB	0.0491€ / MB (per 1 KB) ¹ 0.0015€ / MB (per 1 KB) ²	4.9587€ / MB (per 10 KB)	11.5702€ / MB (per 10 KB)

- (1) For usage out of bundle with **Shape Light, Basic and Plus**.
- (2) For usage beyond the 92 GB bundle for surfing in EU (except in Belgium) with **Shape Intense & Traveller**.
For usage beyond the 46 GB bundle for surfing in EU (except in Belgium) with **Shape Ultimate**.

Please find below the roaming tariffs for the different zones used **until 31 May 2024**.

Making calls abroad

Call from	Call to							
	Same country	Belgium	EU Zone	Best Destinations	Zone 3	Rest of World		
						Zone 4	Zone 5	Zone 6
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- Price in euros per minute, excl. VAT. This price is always valid for all your calls to mobiles and landlines except special numbers.
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Receiving calls abroad

EU Zone	Best Destinations	Rest of World			
		Zone 3	Zone 4	Zone 5	Zone 6
Free	0.8264€	1.4463€			2.4793€

SMS abroad

	EU Zone	Rest of World
Sending SMS messages	Free or at national tariff	0.5785€
Receiving SMS messages	Free	

- Price in euros per SMS/MMS, excl. VAT.

MMS abroad

	EU Zone	Rest of World
Sending MMS messages	0.20€	0.8264€
Receiving MMS messages	Free	Free

Internet traffic abroad (roaming)

Destination zone	EU Zone	Best Destinations	Rest of World
Price per MB	0.0476€ / MB (per 1 KB) ¹ 0.00155€ / MB (per 1 KB) ²	4.9587€ / MB (per 10 KB)	11.5702€ / MB (per 10 KB)

(1) For usage out of bundle with **Shape Light, Basic and Plus**.

(2) For usage beyond the 92 GB bundle for surfing in EU (except in Belgium) with **Shape Intense & Traveller**.
For usage beyond the 46 GB bundle for surfing in EU (except in Belgium) with **Shape Ultimate**.

Details of the zones for calls, texts and internet traffic (roaming rates)

EU Zone	Sweden	Dominica	Azerbaijan	East Timor
Åland (Fin)	UK	Dominican Republic	Belarus	Ecuador
Austria	Ukraine	Faroe Islands	Belize	El Salvador
Azores	Vatican City	Gambia	Bolivia	Equatorial Guinea
Bulgaria		Ghana	Burkina Faso	Ethiopia
Canary Islands (E)	Best Destinations	Grenada	Buthan	Fiji
Ceuta (E)	Australia	Hawaii	Cambodia	Gabon, Republic of
Croatia	Canada	Jamaica	Cameroon	Greenland
Cyprus (South)	Cape Verde	Jordan	Comores	Guatemala
Czech Republic	China	Kuwait	Congo	Guinea
Denmark	Cyprus (North)	Lebanon	French Polynesia	Guinea Bissau
Estonia	Egypt	Liberia	Georgia	Guyana
Finland	Hong Kong	Libia	Guam	Haitlraq
France	India	Macau	Honduras	Kyrgyzstan
French Guyana	Indonesia	Macedonia	Iran	Lao
Germany	Israel	Madagascar	Ivory Coast	Mali
Gibraltar (UK)	Japan	Mauritania	Kazakhstan	Mongolia
Greece	Mexico	Montenegro	Kenya	Myanmar
Guadeloupe	Palestine	Montserrat	Malawi	Nicaragua
Guersney (UK)	Russian Federation	Morocco	Malaysia	Palau
Hungary	Saudi Arabia	Namibia	Maldives	Panama
Iceland	Singapore	Nepal	Mauritius	Papua New Guinea
Ireland	South Africa	Nigeria	Mozambique	São Tomé and Príncipe
Isle of Man (UK)	Switzerland	North Korea	New Caledonia	Serbia
Italy	Thailand	Oman	New Zealand	Tajikistan
Jersey (UK)	Tunisia	Pakistan	Niger	Togo
Kosovo	Turkey	Puerto Rico	Paraguay	Uzbekistan
Latvia	USA	Qatar	Peru	Vanuatu
Liechtenstein		Rwanda	Philippines	Venezuela
Lithuania	Rest of the World	Saint Kitts & Nevis	Sierra Leone	Zambia
Luxembourg		Saint Lucia	Sri Lanka	Zimbabwe
Madeira (P)	Zone 3	Saint-Pierre and Miquelon	Sudan	
Malta	Alaska	Senegal	Tanzania	Zone 6
Martinique	Albania	Seychelles	Trinidad and Tobago	Ferries & cruises
Mayotte (F)	Algeria	Sint Maarten (NL)	Vietnam	■ TIM (Extension to ships)
Meiilla (E)	Andorra	South Korea	Virgin Islands (UK)	■ Maritime Communications Partner AS
Moldavia	Anguilla	St. Vincent & The Grenadines	Zanzibar	■ Manx Telecom Maritime Extension
Monaco (F)	Antigua & Barbuda	Suriname		■ Vodafone Malta Maritime
Netherlands	Argentina	Syria	Zone 5	■ Siminn Maritime
Norway	Aruba	Taiwan	Afghanistan	Satellite
Poland	Bahrain	Turks & Caicos Islands	Bahamas	■ Globalstar Tesam
Portugal	Bangladesh	Uganda	Benin	■ Globalstar Elsacom
Reunion (F)	Barbados	United Arab Emirates	Brunei	■ Thuraya
Romania	Bermuda	Uruguay	Central African Republic	
Saint Barthélémy	Bosnia and Herzegovina	Virgin Islands (US)	Chad	
Saint Martin	Botswana	Yemen	Chile	
San Marino	Brazil	Zone 4	Colombia	
Slovakia	Burundi	Angola	Costa Rica	
Slovenia	Cayman Islands	Armenia	Cuba	
Spain	Curaçao – Bonaire		Djibuti	