

Conditions

1. Mobile only

1.1 Connected Mobile Small

Connected Mobile Small is a formula for 8.00 euros per month with:

- 2 GB for surfing on Orange 4G and 5G networks up to 400 Mbps in Belgium and within the European Union.
- Thanks to Fleet you can call and text in Belgium and the European Union to all your colleagues without any limits, and more specifically to all the company's mobile and fixed numbers that are active under the customer code.
- The Orange Pro Inclusive options: Call forwarding, Second Call and Conference Call are included in this formula. Pro Voice Mail is also available free of charge.
- The option Lookout Premium: activation and use of the Lookout Personal Premium mobile application are free and included in this formula. Mobile data traffic linked to the use of the Lookout Premium service will be deducted from the subscription surfing volume.

Consumption outside the bundle

- If you exceed your volume of 2 GB, you will receive a message notifying you that you have used up your data included in the bundle. You will be charged 0.0826 euro per additional MB.
- If you exceed your volume of calls included in this formula, you will be charged 0.2066 euro per minute, except for special numbers.
- Billing per second, starting from the 61st second.
- This formula does not include MMS messages. You will be charged 0.20 euros per MMS.

Special promotion for Beci: -1€ during 24 months

Beci Promotion for Connected Mobile Small is a monthly discount for any new online Mobile Connected Small subscription taken out between 01/10/2025 and 31/01/2026 for 24 months. A monthly discount of 1€ per Mobile Connected Small subscription is granted for a period of 24 months.

This promo cannot be combined with other discounts for any order of a new mobile subscription (unless at the moment of ordering another promotion is running).

Any usage outside the bundle will be billed according to our current rates. If you change your Connected Mobile Small subscription during the first 24 months of your contract, the discount will stop. You can only benefit from this promotion once per mobile number.

All prices and discounts are shown exclusive of VAT.

1.2 Connected Mobile Light

Connected Mobile Light is a formula for 14.00 euros per month with:

- 10 GB for surfing on Orange 4G and 5G networks up to 400 Mbps in Belgium and within the European Union.
- 150 minutes for calls in Belgium and within the European Union to all Belgian networks, except for special numbers, at any time of day.

- An unlimited number of SMS messages for sending SMS messages in Belgium and within the European Union, except for special numbers, at any time of day.
- Thanks to Fleet you can call and text in Belgium and the European Union to all your colleagues without any limits, and more specifically to all the company's mobile and fixed numbers that are active under the customer code.
- The Orange Pro Inclusive options: Call forwarding, Second Call and Conference Call are included in this formula. Pro Voice Mail is also available free of charge.
- The option Lookout Premium: activation and use of the Lookout Personal Premium mobile application are free and included in this formula. Mobile data traffic linked to the use of the Lookout Premium service will be deducted from the subscription surfing volume.
- Up to 3 Surf Extra Cards per Connected Mobile Light subscription at the price of 3 euros per Surf Extra Card per month to share your mobile data volume on an additional card.
- A reduction of 4 euros per month on Connected Mobile Light subscription monthly fee for convergent customers.

Consumption outside the bundle

- If you exceed your volume of 10 GB, you will receive a message notifying you that you have used up your data included in the bundle. You will be charged 0.0826 euro per additional MB.
- If you exceed your volume of calls included in this formula, you will be charged 0.2066 euro per minute, except for special numbers.
- Billing per second, starting from the 61st second.
- This formula does not include MMS messages. You will be charged 0.20 euros per MMS.

Special promotion for Beci: -2€ during 24 months

Beci Promotion for Connected Mobile Light is a monthly discount for any new online Mobile Connected Light subscription taken out between 01/10/2025 and 31/01/2026 for 24 months. A monthly discount of 2€ per Mobile Connected Light subscription is granted for a period of 24 months.

This promo cannot be combined with other discounts for any order of a new mobile subscription (unless at the moment of ordering another promotion is running).

Any usage outside the bundle will be billed according to our current rates. If you change your Connected Mobile Light subscription during the first 24 months of your contract, the discount will stop. You can only benefit from this promotion once per mobile number.

All prices and discounts are shown exclusive of VAT.

1.3 Connected Mobile Plus

Connected Mobile Plus is a formula for 20.00 euros per month with:

- 30 GB + 20 GB for surfing on Orange 4G and 5G networks up to 400 Mbps in Belgium and within the European Union.
- An unlimited number of calling minutes for calls in Belgium or within the European Union, except for special numbers, at any time of day.
- An unlimited number of SMS messages for sending SMS messages in Belgium and within the European Union, except for special numbers, at any time of day.
- The Orange Pro Inclusive options: Call forwarding, Second Call and Conference Call are included in this formula. Pro Voice Mail is also available free of charge.
- The option Lookout Premium: activation and use of the Lookout Personal Premium mobile application are free and included in this formula. Mobile data traffic linked to the

use of the Lookout Premium service will be deducted from the subscription surfing volume.

- Up to 3 Surf Extra Cards per Connected Mobile Plus subscription at the price of 3 euros per Surf Extra Card per month to share your mobile data volume on an additional card.
- A reduction of 4 euros per month on Connected Mobile Plus subscription monthly fee for convergent customers.

Consumption outside the bundle

- If you exceed your volume of 30 GB + 20 GB, you will receive a message notifying you that you have used up your data included in the bundle. You will be charged 0.0826 euro per additional MB.
- This formula does not include MMS messages. You will be charged 0.20 euros per MMS.

Special promotion for Beci: -3€ during 24 months

Beci Promotion for Connected Mobile Plus is a monthly discount for any new online Mobile Connected Plus subscription taken out between 01/10/2025 and 31/01/2026 for 24 months. A monthly discount of 3€ per Mobile Connected Plus subscription is granted for a period of 24 months.

This promo cannot be combined with other discounts for any order of a new mobile subscription (unless at the moment of ordering another promotion is running).

Any usage outside the bundle will be billed according to our current rates. If you change your Connected Mobile Plus subscription during the first 24 months of your contract, the discount will stop. You can only benefit from this promotion once per mobile number.

All prices and discounts are shown exclusive of VAT.

1.4 Connected Mobile Intense

Connected Mobile Intense is a formula for 25.00 euros per month with:

- 150 GB for surfing in Belgium on the Orange 4G (up to 400 Mbps) and 5G (up to 1 Gbps) networks and in the rest of the European Union.
- An unlimited number of calling minutes for calls in Belgium and within the European Union, except for special numbers, at any time of day.
- An unlimited number of SMS messages for sending SMS messages in Belgium and within the European Union, except for special numbers, at any time of day.
- The Orange Pro Inclusive options: Call forwarding, Second Call and Conference Call are included in this formula. Pro Voice Mail is also available free of charge.
- The option Lookout Premium: activation and use of the Lookout Personal Premium mobile application are free and included in this formula. Mobile data traffic linked to the use of the Lookout Premium service will be deducted from the subscription surfing volume.
- Up to 3 Surf Extra Cards per Connected Mobile Intense subscription at the price of 3 euros per Surf Extra Card per month to share your mobile data volume on an additional card.
- A reduction of 5 euros per month on Connected Mobile Intense subscription monthly fee for convergent customers.

Consumption outside the bundle

- If you exceed your 150 GB volume, you will receive a message stating that your included data has been used up. You will be charged 0.0826 euro per additional MB.
- This formula does not include MMS messages. You will be charged 0.20 euros per MMS.

Special promotion for Beci: -4€ during 24 months

Beci Promotion for Connected Mobile Intense is a monthly discount for any new online Mobile Connected Intense subscription taken out between 01/10/2025 and 31/01/2026 for 24 months. A monthly discount of 4€ per Mobile Connected Intense subscription is granted for a period of 24 months.

This promo cannot be combined with other discounts for any order of a new mobile subscription (unless at the moment of ordering another promotion is running).

Any usage outside the bundle will be billed according to our current rates. If you change your Connected Mobile Intense subscription during the first 24 months of your contract, the discount will stop. You can only benefit from this promotion once per mobile number.

All prices and discounts are shown exclusive of VAT.

1.5 Connected Mobile Extreme

Connected Mobile Extreme is a formula for 35.00 euros per month with:

- 300 GB for surfing in Belgium on Orange 4G (up to 400 Mbps) and 5G (up to 1 Gbps) networks and in the rest of the European Union. Beyond 300 GB, the surfing speed is 512 kbps.
- An unlimited number of calling minutes for calls in Belgium and within the European Union, except for special numbers, at any time of day.
- An unlimited number of SMS messages for sending SMS messages in Belgium and within the European Union, except for special numbers, at any time of day.
- The Orange Pro Inclusive options: Call forwarding, Second Call and Conference Call are included in this formula. Pro Voice Mail is also available free of charge.
- The option Lookout Premium: activation and use of the Lookout Personal Premium mobile application are free and included in this formula. Mobile data traffic linked to the use of the Lookout Premium service will be deducted from the subscription surfing volume.
- Up to 3 Surf Extra Cards per Connected Mobile Extreme subscription at the price of 3 euros per Surf Extra Card per month to share your mobile data volume on an additional card.
- A reduction of 5 euros per month on Connected Mobile Extreme subscription monthly fee for convergent customers.

Consumption outside the bundle

- If you exceed the roaming data volume included in this formula, you continue to surf at a speed of 512 Kbps.
- This formula does not include MMS messages. You will be charged 0.20 euros per MMS.

Special promotion for Beci: -5€ during 24 months

Beci Promotion for Connected Mobile Extreme is a monthly discount for any new online Mobile Connected Extreme subscription taken out between 01/10/2025 and 31/01/2026 for 24 months. A monthly discount of 5€ per Mobile Connected Extreme subscription is granted for a period of 24 months.

This promo cannot be combined with other discounts for any order of a new mobile subscription (unless at the moment of ordering another promotion is running).

Any usage outside the bundle will be billed according to our current rates. If you change your Connected Mobile Extreme subscription during the first 24 months of your contract, the discount will stop. You can only benefit from this promotion once per mobile number.

All prices and discounts are shown exclusive of VAT.

1.6 Connected Mobile Traveller

Connected Mobile Traveller is a formula for 52.00 euros per month with:

- 300 GB for surfing in Belgium on Orange 4G (up to 400 Mbps) and 5G (up to 1 Gbps) networks and in the rest of the European Union. Beyond 300 GB, the surfing speed is 512 kbps.
- An unlimited number of calling minutes for calls in Belgium and within the European Union, except for special numbers, at any time of day.
- An unlimited number of SMS messages for sending SMS messages in Belgium and within the European Union, except for special numbers, at any time of day.
- An unlimited number of calling minutes for calls from Belgium to anywhere in the European Union zone, except for special numbers, at any time of day.
- An unlimited number of SMS messages for sending SMS messages from Belgium to anywhere in the European Union zone, except for special numbers, at any time of day.
- 3000 minutes or SMS messages for calls from within the European Union (including Belgium) to the Best Destinations or from the Best Destinations to the European Union (including Belgium) or within the Best Destinations zone except for special numbers, at any time of day (1 SMS message = 1 min).
- 3 GB for surfing on your mobile phone within the Best Destinations zone.
- The Orange Pro Inclusive options: Call forwarding, Second Call and Conference Call are included in this formula. Pro Voice Mail is also available free of charge.
- The option Lookout Premium: activation and use of the Lookout Personal Premium mobile application are free and included in this formula. Mobile data traffic linked to the use of the Lookout Premium service will be deducted from the subscription surfing volume.
- Up to 3 Surf Extra Cards per Connected Mobile Traveller subscription at the price of 3 euros per Surf Extra Card per month to share your mobile data volume on an additional card.
- A reduction of 5 euros per month on Connected Mobile Traveller subscription monthly fee for convergent customers.

Consumption outside the bundle

- If you exceed the volume for international calls and/or roaming included in this formula, you will be charged the standard rate per minute.
- If you exceed the volume for roaming included in this formula
 - You continue to surf at a speed of 512 Kbps within the European Union zone.
 - You will be charged 4.9587 euros per MB within the Best Destinations zone.
- This formula does not include MMS messages. You will be charged 0.20 euros per MMS.

Special promotion for Beci: -5€ during 24 months

Beci Promotion for Connected Mobile Traveller is a monthly discount for any new online Mobile Connected Traveller subscription taken out between 01/10/2025 and 31/01/2026 for 24 months. A monthly discount of 5€ per Mobile Connected Traveller subscription is granted for a period of 24 months.

This promo cannot be combined with other discounts for any order of a new mobile subscription (unless at the moment of ordering another promotion is running).

Any usage outside the bundle will be billed according to our current rates. If you change your Connected Mobile Traveller subscription during the first 24 months of your contract, the discount will stop. You can only benefit from this promotion once per mobile number.

All prices and discounts are shown exclusive of VAT.

1.7 Specific conditions

The European Union zone includes the following regions:

Aland (FI), Austria, Azores (PT), Bulgaria, Canary Islands (ES), Ceuta (ES), Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar (UK), Greece, Guadeloupe, Guernsey (UK), Hungary, Isle of Man (UK), Ireland, Iceland, Italy, Jersey (UK), Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira (PT), Malta, Martinique, Mayotte (FR), Melilla (ES), Monaco (FR), Norway, the Netherlands, Poland, Portugal, Réunion, Romania, the United Kingdom, St. Barthelemy, San Marino, St. Martin, Slovakia, Slovenia, Spain, Sweden, Vatican City.

Best Destinations zone includes the following regions:

Australia, Canada, Cape Verde, China, Egypt, Hong Kong, India, Indonesia, Israel, Japan, Mexico, Palestine, Russia, Singapore, Switzerland, South Africa, Saudi Arabia, Thailand, Tunisia, Turkey, the United States.

All prices are shown exclusive of VAT.

- Existing numbers that are not mentioned or numbers for which the tariff formula is not specified will be activated on Connected Mobile Light.
- Unused calling minutes, SMS and/or surfing volume cannot be carried forward to the next month.
- The unlimited calling and SMS message minutes are valid for normal use in Belgium, from Belgium to the European Union and within the European Union.
- Normal calling usage is assumed not to exceed 10,000 minutes per month and normal SMS message usage is assumed not to exceed 10,000 SMS messages per month. Orange reserves the right to limit the service, suspend and/or cancel the contract in the event of network overload or abuse (such as Simbox or baby monitor fraud).
- Normal mobile Internet usage is assumed not to exceed 620 GB per month. In the event of network congestion, abuse (including provision to third parties, commercial use, use of the SIM card for M2M services, use of the service as a hotspot or Wi-Fi) or any other use that is not in accordance with what could reasonably be expected of a customer who has a contract for mobile telephony including mobile Internet services for private and professional use, Orange reserves the right to restrict the service provided, to suspend and/or terminate the contract, and/or to take any other measures it deems necessary or useful.
- The SIM card cannot be used for a connection without human intervention, or between an industrial modem and a server (M2M communication).

2. Connected Business: Mobile + Internet (convergent)

2.1 Connected Business Discount

Connected Business Discount is a fixed monthly discount that is applied as a convergent discount on the monthly invoice for mobile telephony and fixed solutions. It applies as soon as

both product lines are active and this for the full contract term and as long as both product lines remain active and invoiced.

Monthly Connected Business Discount of €2 per Connected Mobile Small card, €4 per Connected Mobile Light or Plus card, €5 per Connected Mobile Intense or Extreme or Traveller card, €7 per Connected Internet location (coax cable). All discounts referred to are excl. VAT.

2.2 Connected Business Essential

Connected Business Essential is a formula that includes a fixed Internet line (Connected Internet) and the Connected Mobile Intense mobile tariff plan. The Connected Business Discount on Connected Internet and Connected Mobile Intense, as well as the Beci discount on Connected Mobile Intense apply to Connected Business Essential.

3. Connected Internet

3.1 Connected Internet Boost (Giga speed)

The option Connected Internet Boost (Giga speed) (download up to 1 GBPS and upload up to 50Mbps) is an option to Connected Internet that costs 10€. You get a 10€ discount during the first 24 months of the contract, for any new Connected Internet subscription taken out between 01/10/2025 and 31/01/2026 for 24 months with the option Connected Internet Boost (Giga speed).

All discounts referred to are excl. VAT.

3.2 Installation cost

Installation cost €399 (exl. VAT) per location with a contract Connected Internet of 12 months, free installation with a contract of at least 24 months.