

# Special terms and conditions (Organisation)

## Invoice Split

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**Business**

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## 1. System

**1.1.** The Invoice Split option is activated on the SIM cards assigned to the Orange subscription holder, an employer as the case may be (hereinafter referred to as "the organisation"), under their Mobile Service agreement with Orange Belgium s.a. In the Invoice Split contract, the organisation designates the Invoice Split cards and the users of these Invoice Split cards, employees of the organisation as the case may be (hereinafter referred to as "the user").

The organisation guarantees the accuracy and completeness of the user data it provides, and that each user has individually given its consent to the Invoice Split in their name.

**1.2.** The organisation undertakes to inform users in a timely and complete manner about the content of these special terms and conditions for Invoice Split. Furthermore, the organisation undertakes to ensure that users are familiar with and comply with these terms and conditions and the terms and conditions of the general subscription terms and conditions for the Mobile Service.

**1.3.** The organisation determines the amount or percentage of the invoice amount he will pay for a certain user, group of users, or type of call in the organisation's Invoice Split contract. This amount or percentage applies for at least six months before it can be changed at the organisation's request. Only the organisation is able to request changes to this. The change will take effect from the next billing period. If the organisation terminates the Invoice Split contract for one of the users, for any reason, it reserves the right to keep the mobile number.

**1.4.** If the actual costs of one of the users' monthly invoices are lower than the organization's predetermined monthly amount, the organization will only cover the actual costs. Any costs exceeding the predetermined amount will be charged to the user.

**1.5.** If the Rollover option is activated and the actual cost of the user's monthly invoice is lower than the organisation's predetermined amount per month, the organisation will still pay the predetermined amount, with the understanding that the difference will be credited to the user for the following month. The resulting user credits are not time-limited, but are limited to an amount equal to the organisation's monthly fee.

## 2. Invoicing

### User

Every User receives a monthly invoice to the address he/she specified (invoice address). This monthly invoice provides an overview of all costs, a detailed overview of the communications - if this option was selected - and the amount payable by the User.

### Organisation

The monthly invoice received by the Organisation specifies the costs it will pay directly to Orange Belgium s.a. for its respective Users.

### Invoicing of 'Third Party Services'

'Third Party Services' are calls or messages to special numbers for games, ringtones, chat and other services that are made available by these special numbers.

Amounts owed by the User for the use of 'Third Party Services' are not included in the monthly fee allocated to the User and paid by the Company to Orange Belgium s.a., but are blocked or payable in full by the User to Orange Belgium s.a.

## 3. Detail of the User's communications

At the Organisation's request Orange Belgium s.a. will notify the details of the User's communications, corresponding with the part payable by the Organisation. The Organisation undertakes to apply the laws on the protection of privacy. The Organisation is responsible for every complaint and/or request formulated by a User regarding this.

## 4. Non-payment

Non-payment by the User or Organisation shall be treated in accordance with the applicable general Orange Mobile Service contract terms and conditions.

When non-payment is determined by one of the parties involved in the Invoice Split, Orange Belgium s.a. reserves the right to suspend the SIM card, in accordance with the general contract terms and conditions.

In case of non-payment by the User, Orange Belgium s.a. is entitled to recover the total owed amount from the Organisation, which undertakes to pay this amount.

## 5. General

No rights can be derived from this contract for users against Orange Belgium s.a. The contract concluded with the user is an additional agreement to the contract between the organisation and Orange Belgium s.a.

The Invoice Split contract is part of the agreement applicable to the Mobile Service provided by Orange Belgium s.a. In the event of any conflict, the special terms and conditions for Invoice Split prevail over the general subscription terms and conditions for the Mobile Service.