

Cloud Telephony
a fixed telephony solution tailored to all your needs

The benefits of a switchboard in the cloud:

- **reachable everywhere:** Your employees can work wherever they feel most productive.
- **never miss another business call:** All functionalities of a virtual PBX without actually investing in one.
- **always up to date:** You always get the latest updates and solution upgrades.



Four strong arguments in favour of Cloud Telephony

1. Continuous updates and evolutions of functionalities

2. Autonomy via our self-management tool for users and admins

3. One-stop-shop solution

4. Collaboration tool with added value



"A switchboard in the cloud is ideal when you're working at multiple locations and still want to be reachable. Because that's how we work: anytime, anywhere!"

Your communication is hosted by the telecoms operator.

- your PBX goes to the cloud
- your phones can connect from anywhere
- you can use a PC or an application to make calls
- you and your employees get full control
- you can chat and hold professional conference calls
- your system is always up to date
- no investment but controlled costs

Expansions

- synchronisation with Microsoft Exchange
- connection with CRM* (*only possible after analysis of CRM system)
- IVR menu with fully organised call flow
- reporting tool: for an extensive analysis of all calls in your environment
- Microsoft Teams integration
- Cloud to Mobile Integration: integrates smartphones and mobiles of your employees in your cloud PBX. Employees can make calls remotely using the company's landline number
- **New!** International SIP Trunk: allows you to integrate your international branches with local phone numbers, enabling global communication through a single central platform.

The benefits of an international SIP Trunk:

1. Local presence worldwide: local phone numbers makes it easier and more advantage for customers to contact you.
2. Cost savings: By using an international SIP Trunk, you can call at local rates.
3. Easy management: one central Cloud Telephony platform simplifies the configuration of phone numbers, monitoring of calls, and scaling of your communication infrastructure as your business grows.
4. Scalability: easy scaling. Adding new countries or regions can be done quickly and without complex technical adjustments.
5. Better customer communication: Your customers call a local number instead of an international one, which can contribute to improved customer service and greater trust in your company.