



# Shape Formulas

## Conditions

### **Shape Light is a formula for 6 euros per month with:**

- 500 MB for surfing on your mobile phone in Belgium and within the European Union.

Thanks to Fleet you can call and text in Belgium and the European Union to all your colleagues without any limits.

#### **Consumption outside the bundle**

- If you exceed your volume of 500 MB, you will receive a message notifying you that you have used up your data included in the bundle. You will be charged 0.0413 euros per additional MB.
- This formula does not include minutes for calls and SMS messages to other networks in Belgium: you will be charged 0.10 euros per minute or per SMS, except for special numbers.
- You will be billed per second, starting from the 61<sup>st</sup> second.
- This formula does not include MMS messages. You will be charged 0.20 euros per MMS.

*All prices are shown exclusive of VAT.*

### **Shape Basic is a formula for 12 euros per month with:**

- 100 minutes for calls in Belgium and within the European Union to all Belgian networks, except for special numbers, at any time of day.
- An unlimited number of SMS messages for sending SMS messages in Belgium and within the European Union, except for special numbers, at any time of day.
- 2 GB for surfing on your mobile phone in Belgium and within the European Union.

Thanks to Fleet you can call and text in Belgium and the European Union to all your colleagues without any limits.

#### **Consumption outside the bundle**

- If you exceed your volume of 2 GB, you will receive a message notifying you that you have used up your data included in the bundle. You will be charged 0.0413 euros per additional MB.
- If you exceed your volume of calls included in this formula, you will be charged 0.10 euros per minute, except for special numbers.
- You will be billed per second, starting from the 61<sup>st</sup> second.
- This formula does not include MMS messages. You will be charged 0.20 euros per MMS.

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### **Shape Plus is a formula for 20 euros per month with:**

- An unlimited number of calling minutes for calls in Belgium or within the European Union, except for special numbers, at any time of day.
- An unlimited number of SMS messages for sending SMS messages in Belgium and within the European Union, except for special numbers, at any time of day.
- 10 GB for surfing on your mobile phone in Belgium and within the European Union.

#### **Consumption outside the bundle**

- If you exceed your volume of 10 GB, you will receive a message notifying you that you have used up your data included in the bundle. You will be charged 0.0413 euros per additional MB.
- This formula does not include MMS messages. You will be charged 0.20 euros per MMS.

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### **Shape Ultimate is a formula for 30 euros per month with:**

- An unlimited number of calling minutes for calls in Belgium and within the European Union, except for special numbers, at any time of day.
- An unlimited number of SMS messages for sending SMS messages in Belgium and within the European Union, except for special numbers, at any time of day.
- 20 GB for surfing with your mobile phone in Belgium and within the European Union.

#### **Consumption outside the bundle**

- If you exceed your volume of 20 GB, you will receive a message notifying you that you have used up your data included in the bundle. You will be charged 0.0413 euros per additional MB.
- This formula does not include MMS messages. You will be charged 0.20 euros per MMS.

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## **Shape Intense is a formula for 42 euros per month with:**

- An unlimited number of calling minutes for calls in Belgium and within the European Union, except for special numbers, at any time of day.
- An unlimited number of SMS messages for sending SMS messages in Belgium and within the European Union, except for special numbers, at any time of day.
- An unlimited number of calling minutes for calls from Belgium to anywhere in the European Union zone, except for special numbers, at any time of day.
- An unlimited number of SMS messages for sending SMS messages from Belgium to anywhere in the European Union zone, except for special numbers, at any time of day.
- Unlimited surfing volume in Belgium and within the European Union: 30 GB at standard speed. Beyond 30 GB, unlimited surfing at a speed of 512 kbps.

### **Consumption outside the bundle**

- This formula does not include MMS messages. You will be charged 0.20 euros per MMS.

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## **Shape Traveller is a formula for 56 euros per month with:**

- An unlimited number of calling minutes for calls in Belgium and within the European Union, except for special numbers, at any time of day.
- An unlimited number of SMS messages for sending SMS messages in Belgium and within the European Union, except for special numbers, at any time of day.
- An unlimited number of calling minutes for calls from Belgium to anywhere in the European Union zone, except for special numbers, at any time of day.
- An unlimited number of SMS messages for sending SMS messages from Belgium to anywhere in the European Union zone, except for special numbers, at any time of day.
- Unlimited surfing volume in Belgium and within the European Union: 30 GB at standard speed. Beyond 30 GB, unlimited surfing at a speed of 512 kbps.
- 3000 minutes or SMS messages for calls from within the European Union (including Belgium) to the Best Destinations or from the Best Destinations to the European Union (including Belgium) or within the Best Destinations zone except for special numbers, at any time of day (1 SMS message = 1 min.).
- 3 GB for surfing on your mobile phone within the Best Destinations zone.

### **Consumption outside the bundle**

- This formula does not include MMS messages. You will be charged 0.20 euros per MMS.
- If you exceed the volume for international calls and/or roaming included in this formula, you will be charged the standard rate per minute.
- If you exceed the data volume for roaming included in this formula, you will be charged 4.96 euros per MB within the Best Destinations zone.

*All prices are shown exclusive of VAT.*

## Data Bonus:

- The Data Bonus is a free bonus provided to new and existing customers who have Shape & Fix Comfort, Shape & Fix Extra and/or Shape & Fix Basic with digital lines. The bonus doubles the national mobile data volume included in the Shape formulas.
- The Data Bonus is issued as soon as the fixed services are activated, and remains applicable for the entire period as agreed in the contract. The Data Bonus expires if the fixed services are no longer active.
- When the volume of the Data Bonus has been used up, the customer will receive a text message notification that he will begin using the data volume included in his Shape formula.
- The Data Bonus data volume can be used for mobile surfing at the standard speed in Belgium and within the European Union.

## Business Everywhere 100 GB is an option for 40 euros per month for Shape Intense and Shape Traveller with:

- 100 GB for surfing on your mobile phone at standard speed in Belgium and within the European Union

### Consumption outside the bundle

- If you exceed your volume of 100 GB, you will receive a message notifying you that you have used up your data included in the bundle. You may then continue to surf, using the data volume included in your Shape formula.

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## The European Union zone includes the following regions:

Aland (FI), Austria, Azores (PT), Bulgaria, Canary Islands (ES), Ceuta (ES), Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar (UK), Greece, Guadeloupe, Guernsey (UK), Hungary, Isle of Man (UK), Ireland, Iceland, Italy, Jersey (UK), Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira (PT), Malta, Martinique, Mayotte (FR), Melilla (ES), Monaco (FR), Norway, the Netherlands, Poland, Portugal, Réunion, Romania, the United Kingdom, St. Barthelemy, San Marino, St. Martin, Slovakia, Slovenia, Spain, Sweden, Vatican City.

## The Best Destinations zone includes the following regions:

Australia, Canada, Cape Verde, China, Egypt, Hong Kong, India, Indonesia, Israel, Japan, Mexico, Russia, Singapore, Switzerland, South Africa, Saudi Arabia, Thailand, Tunisia, Turkey, the United States.

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- Shape is not compatible with the Mobile Business and the One Office Voice Pack tariff rate.
- Existing numbers that are not mentioned or numbers for which the tariff formula is not specified will be activated on Shape Light.
- The existing Business Everywhere Duo cards for which no tariff formula is specified will be activated on Business Everywhere Essential.
- The Duo cards are not compatible with Shape and will be deactivated.
- The Mobile VPN and Fax Mail services are not compatible with Shape and will be deactivated.
- Unused calling minutes, SMS and/or surfing volume cannot be carried forward to the next month.
- The unlimited calling and SMS message minutes are valid for normal use in Belgium, from Belgium to the European Union and within the European Union.
- Normal calling usage is assumed not to exceed 10,000 minutes per month and normal SMS message usage is assumed not to exceed 10,000 SMS messages per month. Orange reserves the right to limit the service, suspend and/or cancel the contract in the event of network overload or abuse (such as Simbox or baby monitor fraud).
- Normal mobile Internet usage is assumed not to exceed 320 GB per month. In the event of network congestion, abuse (including provision to third parties, commercial use, use of the SIM card for M2M services, use of the service as a hotspot or Wi-Fi) or any other use that is not in accordance with what could reasonably be expected of a customer who has a contract for mobile telephony including mobile Internet services for private and professional use, Orange reserves the right to restrict the service provided, to suspend and/or terminate the contract, and/or to take any other measures it deems necessary or useful.
- The SIM card cannot be used for a connection without human intervention, or between an industrial modem and a server (M2M communication).