

Roaming tariffs



Please find below the roaming tariffs for the different zones used from 27 February 2023.

Making calls abroad

Call from	Call to							
	Same country	Belgium	EU Zone	Best Destinations	Zone 3	Zone 4	Zone 5	Zone 6
EU Zone	Included ¹			1.9835€	1.9835€	2.4793€		5.7851€
Best Destinations	0.7438€	1.9835€			1.9835€	2.4793€		
Zone 3	1.0744€	1.9835€			2.9752€			
Zone 4	1.2397€	3.4711€						
Zone 5	2.4793€	5.7851€						
Zone 6	5.7851€							

(1) In bundle or national tariff outside bundle.

- Price in euros per minute, excl. VAT. This price is always valid for all your calls to mobiles and landlines except special numbers.
- After the first minute: pricing per second for EU zone.
- After the first call minute: pricing per block of 15 seconds for calls in Best Destinations and Zones 3, 4, 5 and 6.

Receiving calls abroad

EU Zone	Best Destinations	Rest of World			
		Zone 3	Zone 4	Zone 5	Zone 6
Free	0.8264€	1.4463€		2.4793€	

SMS abroad

	EU Zone	Rest of World
Sending SMS messages	Free or at national tariff	0.5785€
Receiving SMS messages	Free	

MMS abroad

	EU Zone	Rest of World
Sending MMS messages	0.20€	0.8264€
Receiving MMS messages	Free	Free

- Price in euros per SMS/MMS, excl. VAT.

Internet traffic abroad (roaming)

Destination zone	EU Zone	Best Destinations	Rest of World
Price per MB	0.0447€ / MB (per 1 KB) ¹ 0.0018€ / MB (per 1 KB) ²	4.9587€ / MB (per 10 KB)	11.5702€ / MB (per 10 KB)

(1) For usage out of bundle with Shape Light, Basic and Plus.

(2) For usage beyond the 65 GB bundle for surfing in EU (except in Belgium) with Shape Intense & Traveller.

Please find below the roaming tariffs for the different zones used **until 27 February 2023**.

Making calls abroad

Call from	Call to							
	Same country	Belgium	EU Zone	Best Destinations	Zone 3	Zone 4	Zone 5	Zone 6
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Internet traffic abroad (roaming)

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Price per MB	Free or at national tariff	4.9587 € / MB (per 10 KB)	11.5702 € / MB (per 10 KB)

The zones

Details of the zones for calls, texts and internet traffic (roaming rates)

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EU Zone

Åland (Fin)
Austria
Azores
Bulgaria
Canary Islands (E)
Ceuta (E)
Croatia
Cyprus
Czech Republic
Denmark
Estonia
Finland
France
French Guyana
Germany
Gibraltar (UK)
Greece
Guadeloupe
Guernsey (UK)
Hungary
Iceland
Ireland
Isle of Man (UK)
Italy
Jersey (UK)
Latvia
Liechtenstein
Lithuania
Luxembourg
Madeira (P)
Malta
Martinique
Mayotte (F)
Melilla (E)
Monaco (F)
Netherlands
Norway
Poland
Portugal
Reunion (F)
Romania
Saint Barthélemy
Saint Martin
San Marino
Slovakia
Slovenia
Spain
Sweden
UK
Vatican City

Best Destinations

Australia
Canada
Cape Verde
China
Egypt
Hong Kong
India
Indonesia
Israel
Japan
Mexico
Russian Federation
Saudi Arabia
Singapore
South Africa
Switzerland
Thailand
Tunisia
Turkey
USA

Rest of the World

Zone 3

Albania
Algeria
Andorra
Anguilla
Antigua & Barbuda
Argentina
Aruba
Bahrain
Bangladesh
Barbados
Bermuda
Bosnia and Herzegovina
Botswana
Brazil
Burundi
Cayman Islands
Curaçao – Bonaire
Dominica
Dominican Republic
Faroe Islands
Gambia
Ghana
Grenada
Jamaica
Jordan
Kuwait

Lebanon
Liberia
Libia
Macau
Macedonia
Madagascar
Mauritania
Moldavia
Montenegro
Montserrat
Morocco
Namibia
Nepal
Nigeria
Oman
Pakistan
Puerto Rico
Qatar
Rwanda
Saint Kitts&Nevis
Saint Lucia
Senegal
Seychelles
Sint Maarten (NL)
South Korea
St. Vincent & The Grenadines
Suriname
Syria
Taiwan
Turks & Caicos Islands
Uganda
United Arab Emirates
Uruguay
Virgin Islands (US)
Yemen

Zone 4

Angola
Armenia
Azerbaijan
Belarus
Belize
Bolivia
Burkina Faso
Buthan
Cambodia
Cameroon
Comores
Congo
French Polynesia
Georgia

Guam
Honduras
Iran
Ivory Coast
Kazakhstan
Kenya
Malawi
Malaysia
Maldives
Mauritius
Mozambique
New Caledonia
New Zealand
Niger
Palestine
Paraguay
Peru
Philippines
Sierra Leone
Sri Lanka
Sudan
Tanzania
Trinidad and Tobago
Ukraine
Vietnam
Virgin Islands (UK)
Zanzibar

Zone 5

Afghanistan
Bahamas
Benin
Brunei
Central African Republic
Chad
Chile
Colombia
Costa Rica
Cuba
Djibuti
East Timor
Ecuador
El Salvador
Equatorial Guinea
Ethiopia
Gabon, Republic of
Guatemala
Guinea
Guinea Bissau
Guyana
Haiti

Iraq
Kosovo
Kyrgyzstan
Lao
Mali
Mongolia
Nicaragua
Palau
Panama
Serbia
Tajikistan
Togo
Uzbekistan
Venezuela
Zambia
Zimbabwe

Zone 6

Ferries & cruises
TIM (Extension to ships)
Maritime Communications Partner AS
Manx Telecom
Maritime Extension
Vodafone Malta
Maritime
Siminn Maritime
Satellite
Globalstar Tesam
Globalstar Elsacom
Thuraya