



Shape formulas

Conditions

Shape Light is a 6 euro per month formula with:

- 50 MB for mobile surfing in Belgium and within the European Union (EU).

Thanks to Fleet you can call and text in Belgium and the EU to all your colleagues without any limits.

Consumption outside the bundle

- If you exceed your volume of 50 MB, you get a message informing you that your embedded data volume has reached its limit. You will then continue at 0.0413 € per additional MB.
- This formula does not include call minutes or text messages to other Belgian networks. You pay 0.10 € per minute or text message, except to special numbers.
- This formula does not include MMS. You pay 0.20 € per MMS.

All prices are exclusive of VAT.

Shape Basic is a 12 euro per month formula with:

- 90 minutes to call from Belgium and EU member states to all Belgian networks, except for special numbers, at any time of the day;
- An unlimited number of messages to send from Belgium and EU member states, except to special numbers, at any time of the day;
- 1 GB for mobile surfing in Belgium and EU member states.

Thanks to Fleet you can call and text in Belgium and the EU to all your colleagues without any limits

Consumption outside the bundle

- If you exceed your volume of 1 GB, you get a message informing you that your embedded data volume reached its limit. You will then continue at 0.0413 € per additional MB.
- If you exceed the call volume or the number of texts included in this formula, you'll pay 0.10 € per minute or text message, except to special numbers.
- This formula does not include MMS. You pay 0.20 € per MMS.

All prices are exclusive of VAT.

Shape Plus is a 20 euro per month formula with:

- Unlimited number of minutes to call from Belgium and EU member states, except to special numbers, at any time of the day;
- Unlimited number of text messages to send from Belgium and EU member states, except to special numbers, at any time of the day;
- 3GB for mobile surfing in Belgium and EU member states.

Consumption outside the bundle

- If you exceed your volume of 3 GB, you get a message informing you that your embedded data volume has reached its limit. You will then continue at 0.0413 € per additional MB.
- This formula does not include MMS. You pay 0.20 € per MMS.

All prices are exclusive of VAT.

Shape Ultimate is a 32 euro per month formula with:

- Unlimited call minutes to call from Belgium and EU member states, except to special numbers, at any time of the day;
- Unlimited number of text messages to send from Belgium and EU member states, except to special numbers, at any time of the day;
- 6GB for mobile surfing in Belgium and EU member states

Consumption outside the bundle

- If you exceed your volume of 6 GB, you get a message informing you that your embedded data volume has reached its limit. You will then continue at 0.0413 € per additional MB.
- This formula does not include MMS. You pay 0.20 € per MMS.

All prices are exclusive of VAT.

Shape Intense is a 44 euro per month formula with:

- Unlimited call minutes to call from Belgium and EU member states, except to special numbers, at any time of the day.
- Unlimited number of text messages to send from Belgium and EU member states, except to special numbers, at any time of the day.
- 20 GB for mobile surfing in Belgium and EU member states.

Consumption outside the bundle

- If you exceed your volume of 20 GB, you get a message informing you that your embedded data volume has reached its limit. You will then continue at 0.0413 € per additional MB.
- This formula does not include MMS. You pay €0.20 per MMS.

All prices are exclusive of VAT.

Shape Traveller is a 58 euro per month formula with:

- Unlimited call minutes to call from Belgium and EU member states, except to special numbers, at any time of the day.
- Unlimited number of text messages to send from Belgium and EU member states, except to special numbers, at any time of the day.
- 10 GB for mobile surfing in Belgium and EU member states.
- 3000 minutes or text messages within Best Destinations zone or to call from Belgium to EU member states and Best Destinations countries, except to special numbers, at any time of the day (1 text message = 1 min)
- 3 GB of data within the EU and Best Destinations. To use 4G you must have a compatible GSM and be located in a 4G coverage area. More information is available on business.orange.be/4G.

Consumption outside the bundle

- If you exceed your volume of 10 GB, you get a message informing you that your embedded data volume has reached its limit. You will then continue at 0.0413 € per additional MB.
- This formula does not include MMS. You pay 0.20 € per MMS.
- If you exceed the international or roaming call volume included in this formula, you'll pay the standard rates per minute.
- If you exceed the roaming data volume included in this formula, you'll pay 0.0413 €/MB within the EU zone and 2.48 €/MB within the Best Destinations zone.

All prices are exclusive of VAT.

Data Bonus:

- Data Bonus is an advantage that is granted free of charge to existing and new customers with Shape & Fix Comfort, Shape & Fix Extra and/or Shape & Fix Basic with digital lines. The national data volume included in the Shape formulas is doubled;
- Data Bonus is granted as soon as the fixed services are activated, and this during the agreed fixed term of the contract. Data Bonus will cease to be applied once the fixed services are no longer active;
- If the Data Bonus volume is exceeded, the customer receives a message that the Data Bonus volume has been consumed and that the customer is beginning to make use of the data volume included in his Shape formula.
- The data volume of Data Bonus can be used for mobile surfing in Belgium and the EU.

Business Everywhere 100 GB is a 40 euro per month option for Shape Intense and Shape Traveller with:

- 100 GB for mobile surfing in Belgium and EU member states

Consumption outside the bundle

- If you exceed your volume of 100 GB, you get a message informing you that your data volume reached its limit. You will then continue to surf using the data volume included in your Shape formula.

All prices are exclusive of VAT.

The EU zone include the following countries:

Aland (Finland), Bulgaria, Cyprus, Denmark, Germany, Estonia, Finland, France (and Monaco), French Guiana, Gibraltar (UK), Greece, Guadeloupe, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Netherlands, Norway, Austria, Poland, Portugal, Reunion, Romania, Saint Barthélemy, Saint Martin, San Marino, Slovakia, Slovenia, Spain, Czech Republic, UK, Sweden.

Best Destinations zone includes the following countries:

Australia, Canada, Cape Verde, China, Egypt, Hong Kong, India, Indonesia, Israel, Japan, Mexico, Russian Federation, Singapore, South Africa, Saudi Arabia, Switzerland, Thailand, Tunisia, Turkey, USA.

All prices are exclusive of VAT.

- Shape is incompatible with the Mobile Business, One Office Voice Pack and One Office Full Pack rate plans.
- The discovery promotion gives you a monthly 2 € discount on the Ultimate, International and Traveller plans for the contract term.
- Existing numbers that are not listed or numbers for which the tariff formula is not specified will be activated on Shape Light.
- Existing Business Everywhere Duo cards for which no pricing formula is specified are activated on Business Everywhere Essential.
- Duo cards are not compatible with Shape and will therefore be disabled.
- The Mobile VPN and Fax Mail services are not Shape compatible and will therefore be disabled.
- Unused call credit, text messages and/or data volume cannot be transferred to the following month.
- Unlimited call credit and text messages are valid for normal use in Belgium.
- Normal call usage is assumed not to exceed 10000 minutes per month and normal SMS usage is assumed not to exceed 10000 SMS per month. Orange reserves the right to limit the service, suspend and/or terminate the contract if the network is overloaded or used inappropriately (this includes use as an SIM box or baby monitor).
- The SIM card must not be used for connections without human intervention or between an industrial modem and a server (M2M communication).